



Learnings from Remote Qualitative Interviews Impact Evaluation of Select Justice Reform Programs

IPA Philippines
Supreme Court of the Philippines

Table of Contents

1. Overview of SC project	2
2. Qualitative Study and Online Survey	3
2.1 Objectives of Qualitative Study & Online Survey	3
2.2 Participants	3
2.3 Data Collection methods	3
Face-to-face interviews	3
Remote interviews	4
3. Remote Data Collection experience	4
3.1 Anticipated problems in remote interviews	4
3.2 Testing of different platforms for qualitative interviews	6
Findings from the online feedback survey	8
4. Lessons Learned in Conducting Remote Qualitative Interviews	11
4.1 Resources	13
4.2 Coordination and Preparation	14
4.3 Safety	15
4.4 Privacy and Confidentiality	15
4.5 Technology	15
4.6 Documentation	16
4.7 Facilitation	16
4.8 Flow of conversation	17
4.9 Data Quality	18
Conclusion	19
Annex 1: Qualitative Protocol	20
Annex 2: Online Interview Feedback survey	26

Learnings from Remote Qualitative Interviews in the Philippines

In collaboration with the Supreme Court of the Philippines and the International Initiative for Impact Evaluation (3ie), Innovations for Poverty Action (IPA) Philippines is conducting a series of studies on the effect of judicial reforms on the efficiency of the lower trial courts. The three reforms under evaluation aim to reduce court case congestion through speedy and timely delivery of justice. Using quasi-experimental methods in each study, this research uses court and case level administrative data from court databases and from paper records, which have been digitized by the team, to measure court efficiency. In response to the COVID-19 pandemic and global and Philippine government guidelines, IPA Philippines adjusted the qualitative research approach in order to mitigate the impact on the ongoing research and engagement with the Supreme Court. In compliance with strict quarantine measures and restrictions on travel and in-person meetings, we used video calling technology to continue with qualitative data collection. The team also shifted from focus group discussions to single and dyad interviews. The following is a detailed summary of our transition to video calling

data collection and lessons learned from this experience. Our findings can help guide future studies using remote data collection and video interviewing.

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